

Message: Database Questions

✉ Database Questions**From** Kristen M. Setterlund, MSW,
LCSW**Date** Friday, March 3, 2017 1:58
PM**To** Kraft, Emily**Cc****Journal Recipients** Emily.Kraft@oa.mo.gov **image001.gif** (4 Kb HTML)  **image006.jpg** (10 Kb HTML)  **image007.jpg** (1 Kb HTML)
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Hi Emily,

We had a few more questions that have come up and wanted to make sure we are handling things correctly.

1. Income verification on birthing outcome – since our many of our clients are on maternity leave but are not paid, should we include their anticipated income or their income at the time of the child's birth, which will often be zero?
2. We have come across three clients that do not have a middle name on their birth certificate. Since we have to have a middle name to enter them, should we put N/A in that box?
3. Under living arrangements, we have some clients who lives with extended family members. None of the options seem to fit for that situation. Would it be possible to add that or should we mark "Lives alone" because the other options do not apply? Also, homeless was included in the past. We can mark "lives alone" if needed, but wanted to see if it would be better to add that too.
4. How should we record if a client was biracial? In the past, we could select multiple races, but now we can only select one. If they could change it to select two or add "biracial," that would be great.

Also, we are still having issues with the database kicking us out while entering an intake. In the middle of entering, it goes back to the main page and makes you start over. We can't figure out what is causing it to happen, but wanted I wanted to give you an update in case ITSD has been working on it. Also, one other question my subcontractors have been asking me. Is there a time frame on when reports will be available in the database? I know you said the focus had been on getting it up and running, but wasn't sure if that was something we could anticipate in the next couple months or further down the road.

Thanks,

Kristen

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